Review Hearing

MARCH 2011

Yukon
Health and Social Services

If you aren't satisfied with a decision about your Social Assistance eligibility or the amount of Social Assistance you receive, you can ask for a Review Hearing.* At the Review Hearing, you will be able to have your issues reviewed by the Social Assistance Review Committee. They will determine if decisions regarding your case were made fairly.

To ask for a Review Hearing, fill in a review form (available at the front counter of Social Assistance offices) and give it to the person at the front counter. The Executive Secretary will inform you of the next review date.

- If you already receive Social Assistance, you will continue to receive it while you wait for your Review Hearing.
- The Hearing will take place within 30 days of receiving the request for a review or as soon as it is possible to have a quorum to hold the review.
- You will be given at least seven (7) days' notice of the date of your Review Hearing.
- You need to bring all the information you think will help you with your review.
- If you can't make it to the Review Hearing, you must call the Social Assistance office and reschedule. If you don't, the Committee can make a decision without you. You may send a representative to speak on your behalf.

You should know

The Social Assistance Review Committee cannot change how Social Assistance is given out. They can only determine if a Social Assistance applicant is eligible to receive Social Assistance, and

* Please note: a review hearing was previously referred to as an appeal.

if he or she is receiving the correct amount of Social Assistance. If you think someone on the Committee may not make a fair decision about your review, you can ask the chairperson to have that person leave the hearing.

What will happen at the Review Hearing?

- You will be introduced to the Committee members.
- The chairperson will explain how the Review Hearing will work. He or she will go over the decision that is being reviewed.
- A Social Assistance representative designated by the Director will present his or her case, after which you and the Committee members have the right to ask questions.
- You will then talk about your case. The Committee members can ask you questions. The hearing is over when everyone has finished asking his or her questions.
- A decision won't be made at the Review Hearing. You will receive the Committee's decision in the mail. The written decision will tell you if anything about your Social Assistance status has changed (for example, if you are now eligible for Social Assistance, or if you will be receiving more money for Social Assistance) and what that means for you. If you would like to review the written decision with someone, you can contact your Case Manager.
- If it is determined that nothing about your Social Assistance status will change, and you don't agree with the decision, you can appeal to the Courts.

For more information, contact your Case Manager or local Social Assistance office:

Social Assistance Offices

Carcross
Box 174, Carcross Y0B 1B0
821-2920

Carmacks/Klondike Highway
Box 95, Carmacks YOB IC0
863-5800

Dawson City
Box 339, Dawson City Y0B 1G0
993-7890

Faro
Box 148, Faro Y0B 1K0
994-2749

Haines Junction (including Destruction Bay, Burwash Landing, Beaver Creek)
Box 5445, Haines Junction Y0B 1L0
634-2203

Mayo/Elsa
Box 9, Mayo Y0B 1M0
996-2283

Old Crow (sub-office of Dawson)
993-7890

Pelly Crossing (sub-office of Carmacks)
863-5800

Ross River
Box 111, Ross River Y0B 1S0
969-3200

Teslin
Box 69, Teslin Y0A 1B0
390-2588

Watson Lake
Box 305, Watson Lake Y0A 1C0
536-2232

Whitehorse
3168 3rd Avenue, Whitehorse Y1A 1G3
667-5674

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