
**MINUTES OF THE YUKON HEALTH AND SOCIAL
SERVICES COUNCIL MEETING**

WHITEHORSE

October 8 & 9, 2010

**MINUTES OF THE YUKON HEALTH AND SOCIAL SERVICES
COUNCIL MEETING**

**Jackson Lake, Whitehorse
and
The Poplar Boardroom, Yukon Inn
October 8, 2010**

MEMBERS PRESENT: Kevin McDonnell: Chair
Members Max Rispin
Doug Kearns
Joseph Graham
James Allen
Doug MacPheat
Peter Morawsky

SECRETARIAT: Yvonne Clarke, HSS Council Secretariat

ALSO PRESENT: Jeanie Dendys, Director of Justice, Kwanlin Dun First Nation
Brian Kitchen, Director of Corporate Policy, H&SS
Christine Paradis, Senior Policy Analyst, H&SS
Jocylene Gauthier, Project Manager at Alcohol and Drug Services

REGRETS: Marie Cox
Graham Lang

Jackson Lake Land-Based Healing Camp Tour – all morning.

Jeanie Dendys, Director of Justice, Kwanlin Dun First Nation and her crew hosted the Jackson Lake Land based healing camp tour for the Council members.

The Council found the information presented very informative. The Council was also very impressed with the Jackson Lake land based healing camp and is excited about the potential for traditional healing approaches to improve the conditions of First Nations and other Yukoners.

CALL TO ORDER

Chair Kevin McDonnell called the meeting to order at 1:00 p.m. and welcomed everyone.

Check-in & Welcome New Council Member:

[Roundtable]

Review of Agenda:

Motion 2010-10-01: That the Agenda be accepted as presented. Moved by Peter Morawsky; seconded by Max Rispin; carried unanimously.

Review and Approval of Minutes of August 6&7, 2010:

Motion 2010-10-02: That the Minutes be accepted as presented; Moved by Doug Kearns; seconded by Doug MacPheat; Carried unanimously.

Review of Action Items from August 6 &7, 2010 meeting:

Action Items were noted to be **completed and no further action warranted:**

Action #2010-03-05 - Done.

Chair to get a copy of the following hospital policies: out-patient policy; transportation/ medivac; FN support; Social Worker advocate and will send to Council members electronically.

- Council raised this issue with the Director of Corporate Policy and Planning. Council is waiting for a response.

Answer: Brian Kitchen:

Scenario: Ross River resident got medevaced into Whitehorse. Released at 3:00 in the AM. No transportation. No ID. Now what?

Their normal procedure if they are concerned re s/o not having any place to stay, they will connect that person with a Social Worker. Or, if appropriate, with the FN program at the Hospital. Doesn't work after hours and doesn't work if they aren't aware of a need in advance.

Whose responsibility is it? They don't send intoxicated persons out, except having made arrangements to send them to detox. Also, they are aware of gaps for mental health patients.

But, nothing is in place for people from the Communities. People from Communities are entitled to a per diem and mileage to attend Whitehorse for medical services not available in their communities. At a minimum, people who are medevaced into Whitehorse should have access to some confirmation that they will get that funding and some way to ensure that they can get a hotel room.

Action #2010-03-06- Done.

Clarification of Council's role regarding Health Investment Fund and the Professional Development Fund. Chair to provide input by email or by next meeting. Director of Corporate Policy and Planning will report back to Council and will clarify Council's role in Investment Fund.

Answer: Brian Kitchen

Health Investment Fund - Minister not interested in input from Council re use of Health Investment Fund. Decisions currently made by committee of ADM's. Total involved is about \$100,000 or so. Grants tend to be \$6k to \$8k.

Action #2010-03-07 – Closed. Revised into new Action item.

Council member Doug Kearns to represent the Council in liaising with the Wellness Strategy initiative. Doug Kearns to follow up with the government lead then will send an email to Council for update.

- This action item is amended to follow-up discussion with Director of Corporate Policy and Planning. Council would like to invite the government lead to attend a meeting and update the Council regarding social inclusion and any data that has been collected.

Note: Doug Kearns will talk to the Wellness Strategy lead.

Action #2010-05-05- Done.

Secretariat will update prevention table. Note: Council needs a list of health and social programs relating to preventative health matters.

Action #2010-05-06- Done.

Executive Director of Strategic Social Initiatives will provide the Council a written summary and update of the Social Inclusion conference. Note: Executive Director Strategic Social Initiatives will be invited to come and update Council at the next meeting which is October 8 & 9, 2010.

Action #2010-08-04- Done.

Chair to advise the Deputy Minister of Health and the Director of Communications regarding the final version of the Terms of Reference, Mission Statement, and Operating Procedures.

Action #2010-08-05- Done.

Terms of Reference, Mission Statement, and Operating Procedures to be posted soon on the website.

Action #2010-05-01- Done

Chair to draft the Annual Report of 2009-2010 by end of May and will send to Council for review.

Action #2010-08-06- Done.

Council member Peter Morawsky will put together a table that will monitor and evaluate current and existing programs within Yukon so Government can track clients from first contact to outpatient and success. Clients may also provide feedback on programs. Rationale: to be able to measure the effectiveness of current and new programs that are, or will be implemented. This is to confirm effectiveness, allow for adjustments, and support resource allocations.

Action #2010-08-07- Done

Council member Joseph Graham to find a specific handbook to help Peter put the table together. Peter to also contact Yukon Learn Society to get a copy of NGO listings.

Action #2010-08-08- Done.

Marie Cox to put together a table of past recommendations that pertain to Intoxication.

Action #2010-08-10- Done.

Joseph to follow up with Jeanie Dendys, Director of Justice, Kwanlin Dun First Nation regarding tour of Jackson Lake facility.

Action #2010-03-10

Chair to email Program Manager of Yukon Housing, copy to Manager of Adult Services, for clarification regarding the success of the Incentive Program in Yukon Housing.

- Council is looking for community statistics and different scenarios in the territory.
- Council would like to clarify if there is an issue with inventory of houses. Chair to draft a letter or send an email to the Program Manager and will report back.

Max to monitor legislative committee activities.

Note: Changed focused into the Landlord Tenant Act. No longer a value to monitor. Chair to follow up with Yukon Housing if needed.

Action #2010-08-11- Done.

Council to ask the Project Manager at Alcohol and Drug Services, to speak and update the Council on her project- Standards and Evaluation Project program. Yvonne to inquire.

Outstanding Action Items from August 6 & 7, 2010 meeting:

Action #2010-08-01

Joseph Graham to check approved programs in schools with Teacher's Association and to follow up the issue with Alcohol and Drug Services and Health Promo advocates.

Action #2010-08-02

Max Rispin to monitor the *Aging Well* program. Note: Manager of Senior Services and Adult Protection to be invited to speak and update Council soon on this program.

Action #2010-08-03

Chair to ask the Health and Social Services Communication unit to send the draft communication strategy plan for Council. Communications Plan -- haven't been having any luck with getting the Director of Communications to prepare anything. Sub-committee will be Joseph and Kevin and they will meet with the Director of Communications and get it done. Note: Meeting with Pat Living will have to be set up.

Action #2010-08-09

Peter to talk to Legal Aid counsel re asking their clients to consider sharing their stories with the Task Force on Acutely Intoxicated Persons at Risk

Action #2010-08-10

Joseph to get information on the evaluation report (when it is ready) regarding success of the land-based healing program at the Jackson Lake land-based healing camp.

Action Items from October 8 & 9, 2010 meeting:

Action #2010-10-01

Wellness Strategy initiative. Paula Pasquali, Director of Community Health Services will be invited to the next Council meeting to talk about this new initiative.

Presentations:

Departmental Update, Brian Kitchen, Director of Corporate Policy, H&SS

There is a new ADM of Corporate Services. There are now a total of 4 ADMs: Continuing Care, Social Services, Corporate Services, and Health. DM had too many people reporting directly --couldn't keep up now that there is a \$'s crunch = hard decisions will have to be made = Funding is maxed out. Director of Corporate Policy reports to ADM of Corporate Services, as do Director Risk Management, Manager of Strategic Planning, and Director Finance.

ADM's all report to DM = new ADM Social Services is not from the Yukon. 2 budgets before the Legislative. Their supplemental budget from last year just passed = late billings from outside hospitals and doctors = this year's supplementary budget is for about \$11M = up for debate - no department specific legislation before the house - government is clearly in pre-election mode -- not clear what plans are on that -- effect is that bureaucracy has to go into slow motion mode, since government is avoiding controversial issues and is avoiding new spending - emergency planning function within Health has now been moved from Policy to Risk Management & Quality Assurance -- audit is still underway - have had preliminary discussions re draft report -- final is due in December.

Standards and Evaluation Project Program, Jocylene Gauthier, Project Manager at Alcohol and Drug Services

Alcohol and Drug Services (ADS) delivered an overview presentation on a new project launched by ADS in June, 2010. The Yukon Addiction Services Systems, Standards and Evaluation Project is funded by Health Canada through the Drug Treatment Funding Program.

Objectives of the Project: To strengthen the detoxification and treatment services through the development and implementation of documented standards and to further develop program evaluation and performance measurement capacity.

Three Major Components to the Project: Systems and Standards Development; Performance Measurement and Program Evaluation; Project Evaluation

Key Deliverables: Addictions Standards Manual for Detox and Treatment; System for using evidence/best practices to inform standards development in the future; Tools/methods for measuring outcomes in Detox and Treatment; Baseline program evaluation for Detox and Treatment; Evaluation of the process and outcomes of the project

Funding is from Health Canada - designated for treatment purposes – The time frame is from June 2010 to march 2013. Is there any ability to assess performance/program effectiveness = very little ability to show efficacy of treatment programs - no evidence-based reasons for existing treatment methodologies - essentially the goal is to be able measure the success of programs so that knowledge based decisions can be made regarding treatment options - no prevention or outreach allowed under this funding envelope.

They need to develop standards of practice as well. Currently, they communicate those things on an ad hoc basis. They have no way of evaluating which practices work and which don't now. Three major components. Systems and Standards Development Team - doing the research re best practices = Performance Measurement and Program Evaluation Team - doing the research re measuring how ADS is doing = Project Evaluation Team - Health Canada requirement so that the project can be evaluated as it proceeds - process evaluation, not just an outcomes evaluation - staff needs to feel engaged

They need to document best evidence-based practices. They need to develop and test a manual. Once developed and tested, needs to be adopted and staff trained to it. Then needs to be implemented. Target implementation is about year 3. ADS willing to share its results down the road if there is a demand from other organizations/communities.

Proposals for funding were done back in 2008. They are proceeding notwithstanding the Task Force, since waiting would delay them. If YG changes the way it does things, then so be it... They are extremely interested in the program evaluation relating to Jackson Lake. but, what they are doing is external. Jackson Lake is being evaluated internally. ADS doesn't have the capacity to assess more than it's own programs right now.

Concern is to ensure that staff doesn't get scared off from the idea. Could be threatening, but mostly staff is into it. ADS is not currently accredited. This project is a major step towards becoming accredited. It establishes the necessary baseline. Most treatment centers don't have time to become accredited - too busy providing treatment -- that having been said, many of their practices do confirm with best practices, but they haven't documented that congruence -- no time for policy writing. ADS is first in Canada with this - Idea of measuring and really getting down to assessing program effectiveness is new in alcohol and drug treatment business.

Update of the Social Inclusion Conference & Strategic Social Initiatives, Christine Paradis, Senior Policy Analyst, H&SS

In 2009, H&SS directed to take the lead on developing a poverty reduction/social inclusion strategy = DM sponsored steering committee = began looking at social indicators = ability of people to engage in community as much as they want to = voting, access to government services = Stats Bureau has been retained to do data collection/analysis = first report due out this Fall = soon - community advisory committee formed of NGO's = haven't had as much public input as they might have wanted - spray paint campaign was missing a section = was out of context and misunderstood - the first effort that Yukon has made = monumental task - intent is to get Government spending/program structures working better together - key departments are Health, Justice, Education, Community Services, Women's Directorate, Yukon Housing - goal is expense neutral improvements in service delivery and overall expense neutral systemic change - also looking at personal responsibility in the context of problems and outcomes - how to encourage people to make better choices -- some lack of clarity and scoping issues as between this strategy

and others such as wellness - what is the exact purpose of this strategy versus others? -they haven't had a poverty line for the Yukon before - they are coming up with a poverty line indicator for Yukon - will be four major reports released in phase 3, July - Dec 2010 = What We Heard, Whitehorse Housing Adequacy Study, Cost of Poverty, Dimensions of Social Exclusion and Poverty in Yukon - CYFN is not doing the community housing adequacy study -- reporting requirements from Canada are too onerous...

-- so, is this an education program, or is it a systemic improvement program?

-- Cost of Poverty is based on an Ontario report from 2007

-- id's cost of moving lowest income group to next income bracket up

-- looking at both the working poor group and those who are the social assistance system, but they're not quite sure who they should be focussing on

-- one of their goals is to find out what the public sees as priorities

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Windsor Boardroom, Edgewater Hotel

October 9, 2010

MEMBERS PRESENT: Kevin McDonnell: Chair
Members Max Rispin
Doug Kearns
Joseph Graham
James Allen
Doug MacPheat
Peter Morawsky

SECRETARIAT: Yvonne Clarke, HSS Council Secretariat

REGRETS: Graham Lang
Marie Cox

SATURDAY, OCTOBER 9, 2010

CALL TO ORDER

Meeting was called to order at 9:14 a.m., and Chair Kevin McDonnell welcomed everyone back.

Check in.

Recap

Chair Kevin McDonnell provided a quick recap of Friday's meeting and the presentations that were made to the Council.

Review of Agenda:

Motion 2010-08-03: That the Agenda be accepted as revised; Moved by Doug Kearns; seconded by Max Rispin; Carried unanimously.

Council Business

- Opinions/Comments/Discussions about the article in the Yukon News, *Message in a Bottle*.
- Board discussion on yesterday's presentations and information
 - 1 hour discussion what they saw and heard, and Council's next steps.
- Focus/considerations:
 - Understanding of prevention, treatment and out-patient addictions treatment programs
 - Challenges in funding programs and issues with continuum of care
 - Understanding Land based treatment options, how they fit with government programs
 - Measuring society's needs to program delivery and measuring success - How is success / effectiveness measured?
 - What are some of the current challenges facing the programs?
 - Linkage of justice system to addictions prevention/treatment - community wellness court, access to government programs
 - Sustainability of programs, main centre and rural programs;
 - Use of partnerships and potential for additional partnerships to improve programs.
 - Issues and advice on the provision of prevention/treatment programs.
 - suggestions for innovative, integrated, effective ways

Next Council Meeting: October 8 & 9, 2010.

Adjournment.

Motion 2010-08-04: That the meeting adjourn. Moved by Peter Morawsky; seconded by Doug Kearns; Carried unanimously. Meeting adjourned.